

Nottinghamshire and City of Nottingham Fire and Rescue Authority

PERFORMANCE MONITORING COMMITTEE OUTCOMES

Report of the Chair of the Performance Monitoring Committee

Agenda No:

Date: 24 February 2012

Purpose of Report:

To report to Members on the business and actions of the Performance Monitoring Committee meeting of Friday 06 January 2012.

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1. BACKGROUND

As part of the revised Governance arrangements the Authority have delegated key responsibilities for Performance Monitoring to the Performance Monitoring Committee. As part of those delegated responsibilities, the Chair of the Performance Monitoring Committee and the Management lead, report to the Authority on its business and actions.

2. REPORT

- 2.1 The minutes of the meeting held on Friday 06 January 2012 are attached to this report at Appendix A. The following summarises the main points of the paper discussed at the meeting.
- 2.2 The Committee were in receipt of a report which updated on how the Nottinghamshire and City of Nottingham Fire Authority performed in Quarter 2 2011/12, against its national indicators (NIs) and key performance indicators (KPIs).
- 2.3 The report outlined the aggregated targets at Service level and depicted how the organisation is performing against its statutory indicators. Performance compared to targets was demonstrated, as well as performance compared to the previous year and the previous two years. This allows for an overall snapshot of how the organisation is performing in specific areas. All NIs and KPIs require an appropriate commentary from the manager responsible. These responses detail what actions are being taken and if there are any significant issues which need to be considered in relation to the overall totals. It was resolved that the Quarter 2 performance be noted and the Service's overall performance continue to be monitored.

3. FINANCIAL IMPLICATIONS

All financial implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

All human resources and learning and development implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

5. EQUALITIES IMPLICATIONS

An equality impact assessment has not been undertaken because this report is not associated with a policy, function or service. Its purpose is to update the Fire Authority on the outcomes of Committee business.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

There are no legal implications arising from this report.

8. **RISK MANAGEMENT IMPLICATIONS**

The monitoring of performance will be an essential part of the Service's development. The Comprehensive Performance Assessment and associated audit processes will continue to scrutinise the Service's overall performance. Failure to act on poor performance could lead to intervention.

9. **RECOMMENDATIONS**

That Members note the contents of this report and the business undertaken by the Performance Monitoring Committee.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

Councillor Timothy Spencer CHAIR OF PERFORMANCE MONITORING COMMITTEE



NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM FIRE AND RESCUE AUTHORITY

PERFORMANCE MONITORING COMMITTEE

MINUTES

of meeting held on <u>6 JANUARY 2012</u> at Fire and Rescue Service Headquarters, Bestwood Lodge, Arnold, Nottingham from 10.01 am to 10.23 am

<u>Membership</u>

Councillor Spencer (Chair) Councillor Arnold Councillor Cooper Councillor Packer Councillor Rigby

Present as observers – Councillor Pulk and Councillor Grocock.

Members absent are marked ^

14 APOLOGIES FOR ABSENCE

No apologies for absence were received.

15 DECLARATIONS OF INTERESTS

No declarations of interests were made.

16 MINUTES

RESOLVED that the minutes of the last meeting held on 30 September 2011, copies of which had been circulated, be confirmed and signed by the Chair.

17 PERFORMANCE UPDATE – QUARTER 2 OF 2011/12

Consideration was given to a report of the Chief Fire Officer, copies of which had been circulated, informing the Committee of how Nottinghamshire and City of Nottingham Fire

and Rescue Authority had performed against the National Indicators (NIs) and Key Performance Indicators (KPIs) in Quarter 2 (Q2) (1 July 2011- 30 September 2011).

The Deputy Chief Fire Officer referred the Committee to the following indicators where performance had been below target for the Quarter:

- NI 33a Deliberate Primary Fires there were 93 (29%) more deliberate primary fires than the set target. A deliberate fire was one where the cause of the fire was suspected as being non-accidental. A primary fire was one involving casualties, rescue or escape or any fire involving property (including non-derelict vehicles) or any fire where at least 5 fire appliances attended. The North East of the area had met its target and most fires of this nature had been in the City;
- NI 33b Deliberate Secondary Fires there were 830 (71%) more fires than the set target. Secondary fires were reported fires not involving property, casualties or rescues and which were attended by four or fewer appliances.

John Mann, Area Manager, Operations Response Delivery, put forward possible reasons for the figures:

- the long dry period of weather had contributed to the large increases in the number of fires involving grassland in the Summer;
- the Quarter had included the outbreak of civil unrest in August. Spikes of activity had occurred within certain City wards over that period;
- the economic downturn had resulted in more empty buildings and an increase in car theft and arson which were both underlying factors;

Mr Mann advised that interventions and partnership working were having good results, although the reduction in partners' budgets was having an impact on the work being done.

The Service had not performed well in comparison to Bedfordshire and Humberside in respect of these indicators for Quarter 2 but it was pointed out that neither of these Counties had a major City which had been affected by civil unrest.

Further graphs were distributed at the meeting showing performance against the other Core Cities; Sheffield, Leeds, Manchester, Birmingham, Bristol, Newcastle and Leeds. Five of the other Core Cities were showing a similar trend to Nottingham in respect of deliberate primary fires in Quarter 2 and six of the other Core Cities had shown a similar trend in relation to deliberate secondary fires in the same period.

Matt Sismay, Equality and Diversity Officer drew the meetings attention to a new indicator for the Service, LPI 66e - % of Health and Safety Checks (HSC's) delivered to high risk individuals. The figure was 12.35% for the first two quarters of 2011/12, against a target of 30%. The six months represented a period during which the new policy of targeting HSC's at the most vulnerable had not been implemented and performance should improve when the policy had been embedded.

The Deputy Chief Fire Officer asked the meeting to note the work undertaken by Chief Fire Officers Association (CFOA) in relation to data collection and analysis. The Data User Intelligence Group had looked at all data being produced and published including future

data requirements. A list of metrics had been prepared which were being shared with the Local Government Association (LGA). If these were accepted by the LGA, further details would be provided to the Committee at its next meeting.

RESOLVED that the Quarter 2 performance be noted and the Service's overall performance continue to be monitored.